



SERVICE AND SPARE PARTS REQUEST FORM

| | |
|-----------------|--|
| Date of Request | |
|-----------------|--|

A. Customer and Equipment Identification

| | |
|----------------------------|--|
| Customer | |
| Installation site and date | |

| | | | |
|---------------|--|--------------|--|
| Serial number | | Volts | |
| Machine model | | Frequency Hz | |

- EQUIPMENT UNDER WARRANTY
 EQUIPMENT NOT UNDER WARRANTY

B. Problem Diagnosis

(Brief description of the situation, indicating if the unit is or not out of service).

C. Spare Part Request

| Item | Part/Nbr. | Description | Remarks |
|------|-----------|-------------|---------|
| 1 | | | |
| 2 | | | |
| 3 | | | |

D. Goods receipt address

(Indicate also the documentation that is necessary for customs purposes)

E. Responsible of the Request

| | | | |
|----------------|--|------------|--|
| Name / Postion | | Office Ph. | |
| e-mail | | Cell. Ph. | |



ATTENTION

MULTIPRESS SRL WILL PROCESS THIS REQUEST AS A REGULAR PURCHASE ORDER FROM THE CUSTOMER, AND ACCORDINGLY ANY COST GENERATED FOR THE ATTENTION OF THE SERVICES AND/OR SPARE PART REQUESTED WILL BE INVOICED TO THE CUSTOMER. WHEN THE SERVICE OR PARTS REQUESTED ARE GIVEN UNDER WARRANTY, MULTIPRESS WILL ISSUE THE CREDIT NOTE FOR THE SAME AMMOUNT OF THE AMMOUNT INVOICED.

MULTIPRESS Srl Tel. +39 030 998.03.88 Fax +39 030 996.96.86
25010 Ponte San Marco (Bs) Italy - C.F. /P.I.: 01801130988 email: info@multipress.it